

**SARDAR PATEL UNIVERSITY**  
**MSW (FOURTH SEMESTER) EXAMINATION 2019**  
**PA04EMSW27 – Industrial Relations and Trade Unionism**

**Date: 29/03/2019 (Friday) Time: 2 PM TO 5 PM**

**Total Marks: 70**

**QUE.1 MULTIPLE CHOICE QUESTIONS**

**10 MARKS**

1. In \_\_\_\_\_ year, the labour movement started in India.  
 a. 1875                      b. 1918                      c. 1939                      d. 1945
2. In \_\_\_\_\_ year, trade union movement started in India.  
 a. 1875                      b. 1918                      c. 1939                      d. 1945
3. ILO is agency of \_\_\_\_\_.  
 a. IBRD    c. UN Security Council  
 b. International fund for Development                      d. United Nations
4. The ILO is composed of \_\_\_\_\_ member nations.  
 a. 167                      b. 185                      c. 175                      d. 165
5. Industrial relations cover following areas under its scope.  
 a. Collective bargaining    c. IR training  
 b. Labour legislation    d. All of these
6. Strike should be called only if at least \_\_\_\_\_ percent of workers are in support of strike.  
 a. 15                      b. 30                      c. 20                      d. 45
7. Situation in which disputes arose from labour's contract and different interpretations are settled by third party is called \_\_\_\_\_.  
 a. Grievance Conciliation    c. Grievance Procedure  
 b. Grievance ratification    d. Grievance arbitration
8. Formal written complaint of employee is known as \_\_\_\_\_.  
 a. Grievance    c. Grievance strike  
 b. Grievance ratification    d. Employee ownership
9. ILO headquarters are established in \_\_\_\_\_.  
 a. Washington                      b. London                      c. Geneva                      d. Paris
10. Assertion (A): Labour Welfare is relative to time and space.  
 Reason (R): It shall be universal and perpetual.  
 a. (A) and (R) both are correct.  
 b. (A) is wrong and (R) is correct.  
 c. (A) is right and (R) is the correct explanation of (A).  
 d. (A) is right but (R) is not the correct explanation of (A).

**Que.2** Explain the Labour movement in India.

**OR**

**15 MARKS**

**Que.2** Discuss about ILO with reference to its structure, functions, role in labour movements and industrial development.

**Que.3** Discuss workers Participation in management.

**OR**

**15 MARKS**

**Que.3** Explain Negotiation and collective bargaining as the mechanisms of Industrial relations.

**Que.4** Discuss Union's Role in – Job Security, Wage Determination, Labour Welfare, Workers education, Productivity, and Economic Development

**OR**

**15 MARKS**

**Que.4** Explain Grievance handling procedures and practices in industry.

**Que.5 WRITE SHORT-NOTES. [ANY TWO]**

**15 MARKS**

1. Show cause notices and Charge sheets
2. Structure and Functions of Trade Unions
3. Philosophy, Evolution and Principles of Industrial relation
4. Advantages and limitations of collective bargaining

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