

Sardar Patel University

Vallabh Vidyanagar, Gujarat

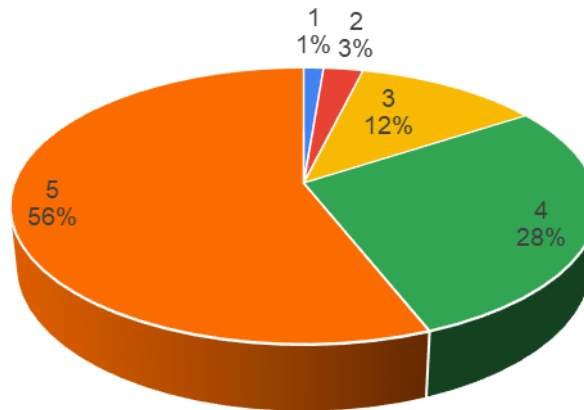
Student Satisfaction Survey 2019-20

Student Satisfaction Survey was conducted through bilingual Google Form. The survey covered 15 questions related to curricular, co-curricular, extra-curricular, teaching-learning facilities, administrative support aspects. The parameters have been evaluated on the 5-point rating scale given below:



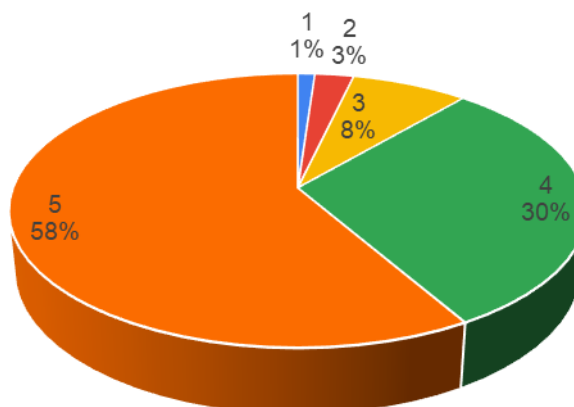
Responses received from the students have been analysed and the results are given below.

1. Programme Content



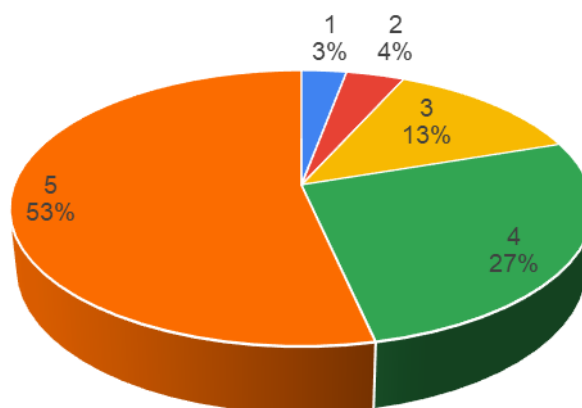
About 56 per cent respondents have reported that the content of programme was excellent followed by about 28 per cent have reported that it was very good and 12 per cent reported same as good. Thus, 96 per cent of respondents were satisfied with content of programme. Overall, it implies that the existing content of programme was proper and served the need of the student. There is need of regularly monitor and further little improvement in content to achieve to enhance level of excellence.

2. Quality of Teaching



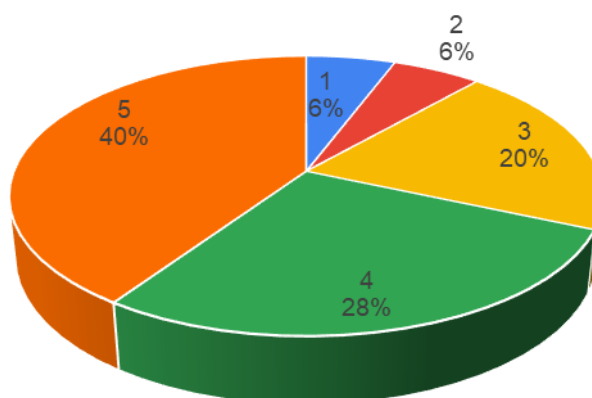
Around 96 per cent of respondents have ranked quality of teaching as good to excellent. About 58 per cent respondent reported excellent quality of teaching while about 30 per cent rated it as very good. Very meagre number of respondents were dissatisfied with the quality of teaching and there is further scope for improvement in teaching quality by the faculty end.

3. Usefulness of Lab Practical/Field Training/Project Work



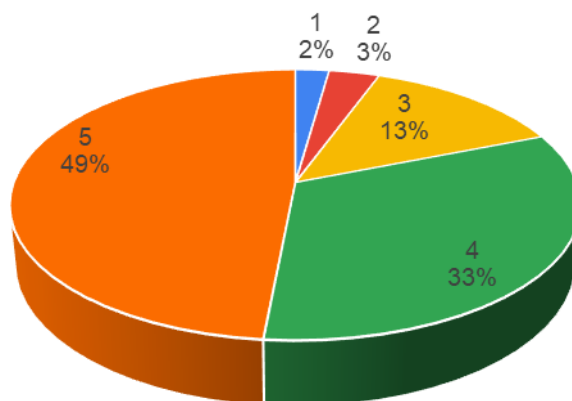
Around 93 per cent (good to excellent) of total respondents have reported that practical taken place in laboratory, field training and project assignment were very useful. This results implies that practical, field exposures and project work is essential and need to be conducted in time.

4. Contribution of syllabus content in Campus Placement and while seeking a job or in higher studies



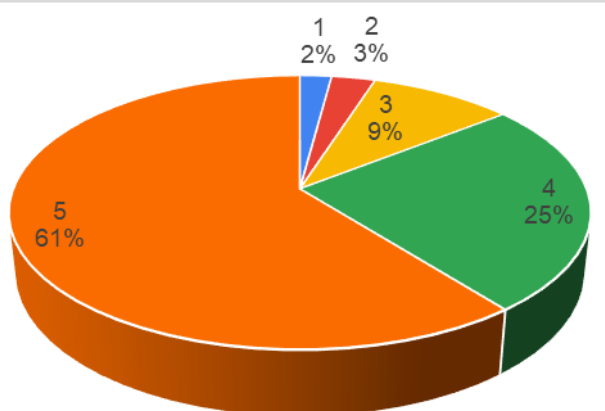
Unemployment is burning issue now a day and therefore employment generation though the campus recruitments drive gained importance. The campus placement of student heavily depends on content of syllabus of various academic programmes across all disciplines and branches of PG studies. About 88 per cent of total respondents have reported the significant contribution of syllabus content in their campus placement as well as while seeking a job or in higher studies, while about 12 per cent did not agreed with the same.

5. Fairness of Evaluation



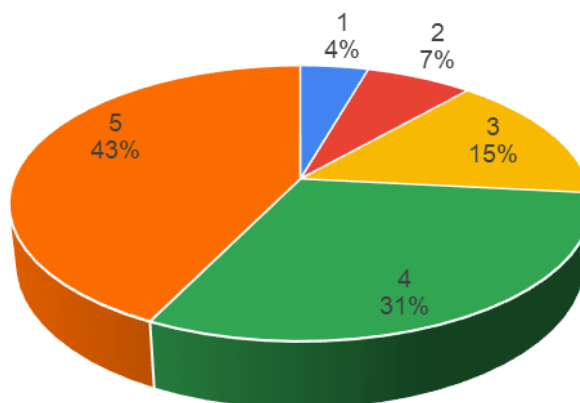
Around 95 per cent of total respondents have reported the fairness of evaluation system while remaining had some issue about mode of examination and awarding of the marks.

6. Interaction with Faculty



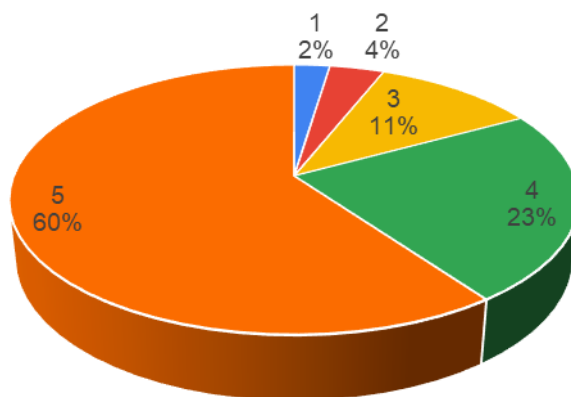
Interactive systems of teaching are more effective and fruitful. For productive results from the student, there are need of direct and lively interaction between student and teacher. About 95 per cent of total respondents reported that teaching faculty had made way of lively interaction with them during the course of teaching.

7. Interaction with Administration



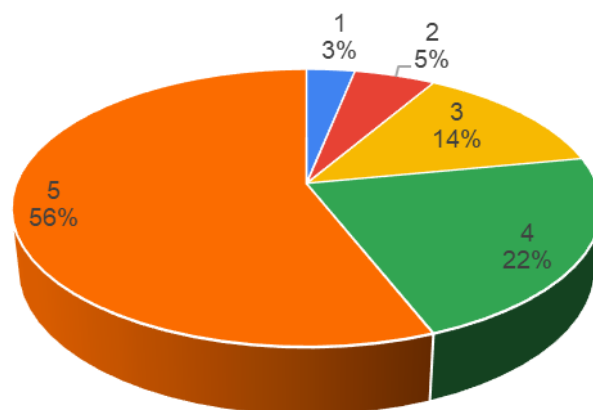
Students always want supportive, transparent and student friendly atmosphere in administration section of university during their approach while taking of admission, appearing for examination and addressing their grievances. Results explored that 89 per cent of total respondents were satisfied with positive way and culture of administration of University while addressing their issues while said figure was less than figure reported in the year 2017-18(95 per cent).

8. Library Facilities



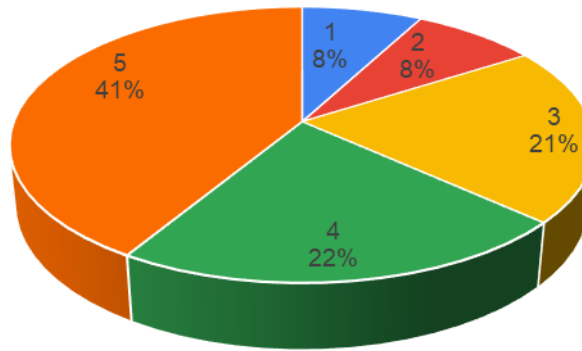
About 94 per cent respondent rated library facility as good to excellent. Only 6 per cent were disagreed about quality facility provided by the library. The responses show that library can be upgraded and access to huge database can be made available offline as well online.

9. University Health Centre Facility



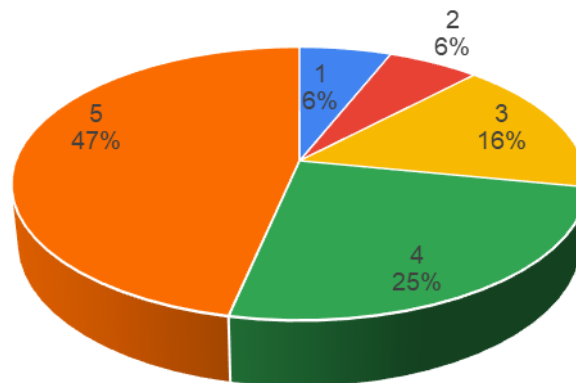
Availability of health centre with highly qualified team of medical staff provide quality healthcare services with minimal charges within a campus of university and same has been rated as good to excellent by 92 per cent of total respondents.

10. Computer facilities



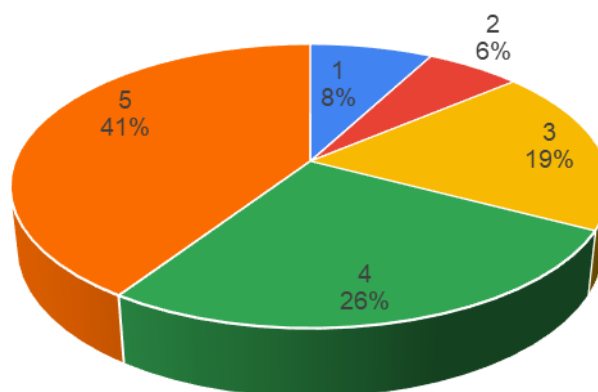
IT infrastructure facility at university got positive responses of about 84 per cent respondents but still there is huge scope to provide excellent facility of IT at library as well respective department of the university. About 16 per cent respondent reported that it is not that much updated and accessible.

11. Hostel Facilities



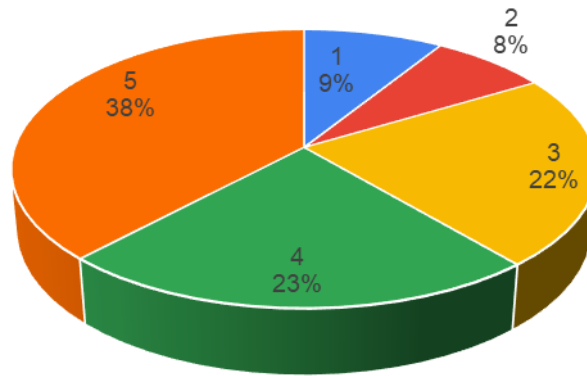
About 88 per cent respondents indicated that good and quality accommodations was available within the university. While private hostel facilities are also available in and around Vallabh Vidyanagar as per their requirements.

12. Extra-curricular Activities



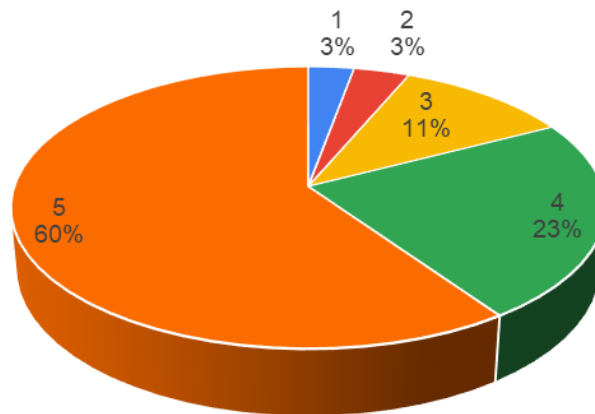
About 86 per cent of total respondents have reported positive responses about organisation of extra-curricular activities (which includes youth festival, various societies related and environment related programmes etc.) along with curricular studies which provided them positive attitude within the students. It has also created all-round development of the students. This result reflects that positive sincere efforts of the university towards organisation of the extra-curricular activities.

13. Sports Facilities



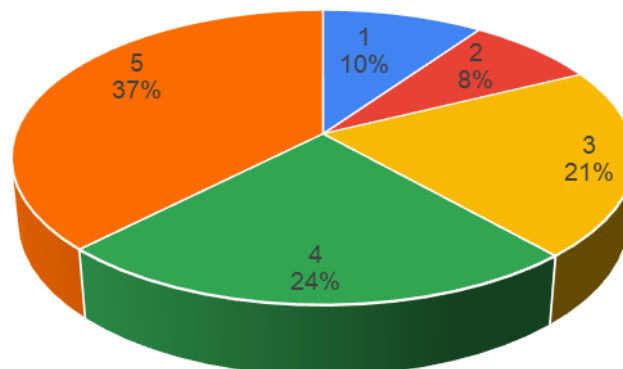
The responses related to the sport facilities within university indicate that 83 per cent of respondents were satisfied with improved and quality sport facilities available.

14. Campus Safety and Security



Safety and security of student especially girl's students are on high priority of the University administration, which is essential to create positive environment for education. Campus of university was declared ragging and teasing free and out station students are provided with more safe and secure campus to study. Survey resulted that about 94 per cent of respondents have rated it as good to excellent category.

15. University Canteen Facility



Canteen for student as well faculty member is most needed facility now a day. About 82 per cent of the total respondents have rated this facility as good-excellent. The results also show that about 18 per cent of responses were not satisfied about the canteen facility so there is a further need of improvement in this facility.