

Sardar Patel University

Vallabh Vidyanagar, Gujarat

Student Satisfaction Survey

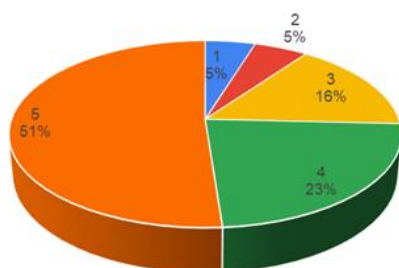
2018-19

Student Satisfaction Survey was conducted through bilingual Google Form. The survey covered 15 questions related to curricular, co-curricular, extra-curricular, teaching-learning facilities, administrative support aspects. The parameters have been evaluated on the 5-point rating scale given below:



Responses received from the students have been analysed and the results are given below.

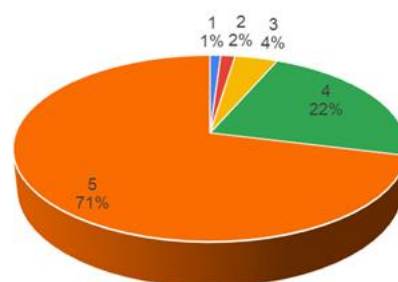
1. Programme Content



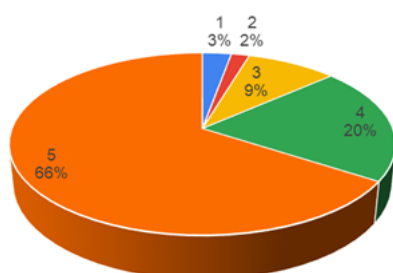
Content of academic programmes is the most fundamental aspect for its effectiveness in preparing the students for success in their future academic and professional career. So, updating the content of programmes is a continuous activity at the university. 90% good to excellent responses from students across all disciplines is a result of the endeavours of the university to evolve and update the programme content in light of contemporary trends in the field of every discipline of study.

2. Quality of Teaching

Teaching has always been the strength of the university because of a healthy educational ecosystem consisting of dedicated teachers and quality teaching-learning resources. It is evident from 71% excellent and 22% very good ratings. Overall, 97% of the students are satisfied with the quality of teaching at the university.

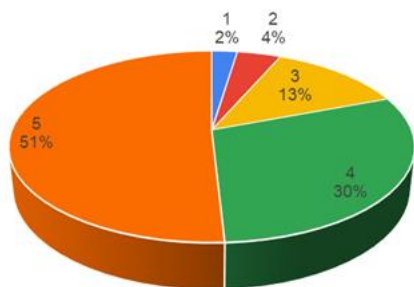


3. Usefulness of Lab Practicals/Field Training/Project Work



Laboratory practical, field training and project work are very important components of the curricula for effective delivery of subject knowledge and imparting professional training through field work and projects. It is found to be very useful by 95% of the students. University spends a significant amount of financial grant for the upgradation and maintenance of the laboratories.

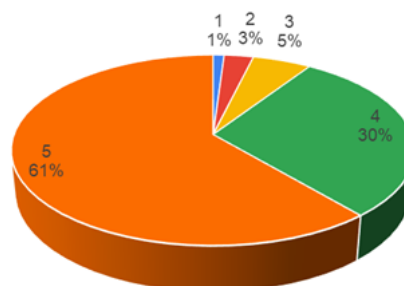
4. Contribution of syllabus content in Campus Placement and while seeking a job or in higher studies



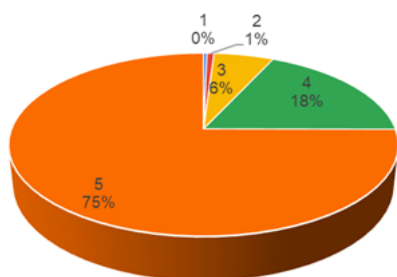
Curriculum of the academic programmes is designed and revised regularly keeping in mind the employability of the students on completion of the programmes. Its impact gets reflected in 94% positive responses from the students.

5. Fairness of Evaluation

Internal as well as external evaluation system at the university is fair and just. It is rated to be good to excellent by 96% of students. University has a transparent grievance redressal system for the students to resolve evaluation related issues.



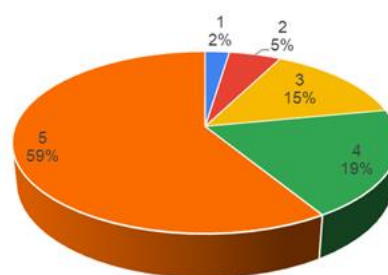
6. Interaction with Faculty



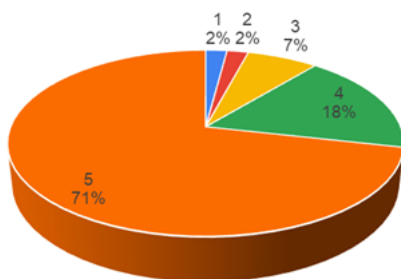
An overwhelming 75% students rate the interaction with faculty as excellent, 18% students rate as very good and 6% as good. It underlines the existence of a vibrant student-teacher in-campus interaction for a variety of curricular and extra-curricular activities. It also emphasizes the role of teachers as mentors.

7. Interaction with Administration

Administrative set up and support system for the students have been rated to be good to excellent by 92% respondents. The feedback also hints at the need of further improvement in dealings with the students.



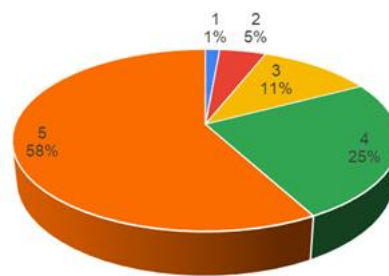
8. Library Facilities



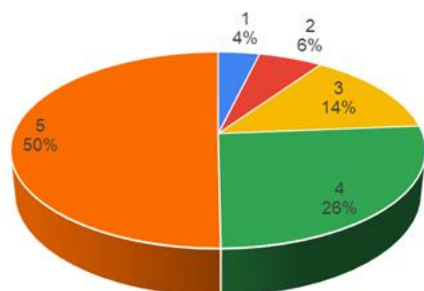
A well-established network of central university library and the departmental libraries possess a large repository of books, periodicals, journals, e-resources and reading room facilities for the students. Almost all the students benefit from these facilities as reflected from the ratings by students; 71% as excellent, 18% as very good and 7% as good.

9. University Health Centre Facility

A fully functional and professionally managed health centre with qualified medical staff is an immensely important organ of the university where majority of the students stay in university and private hostels. 94% of the students are satisfied with this facility.



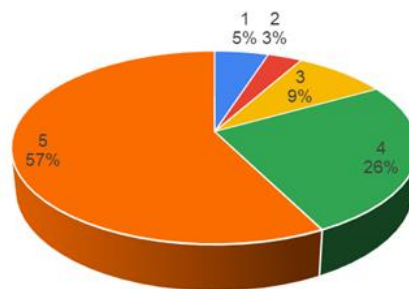
10. Computer facilities



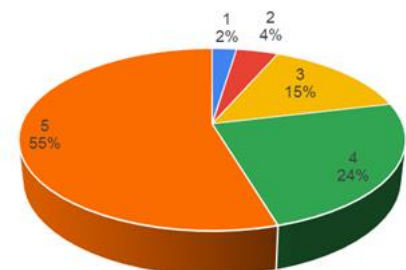
Computer facilities have become an integral part of various teaching-learning activities. Existing facilities provided by the departments of the university are rated as good to excellent by 90% of students. However, the feedback also suggests the need of improvement in these facilities.

11. Hostel Facilities

Hostel facilities provided by the university within the moderate fee structure has been rated to be good to excellent by 92% of students. 8% fair to poor rating for these facilities suggests that the need of paying attention to the problems/difficulties faced by the students in university hostels.



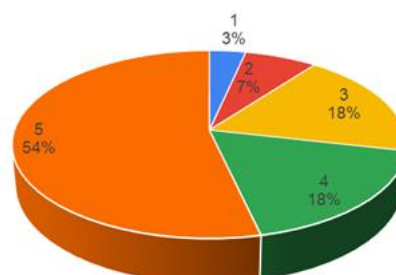
12. Extra-curricular Activities



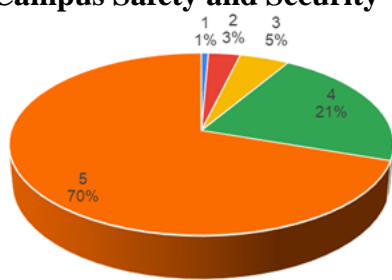
Annual youth festival organized by the university includes a wide variety of competitive events like music, dance, play and mime, elocution and debate etc. It is an opportunity for the students to show their talent and get recognition and appreciation by winning prizes. Apart from this, student societies at the department level organizes various programmes such as blood donation camp, cleanliness drive, talks and demonstrations by experts on issues of environmental and societal concern etc. Majority of students enthusiastically participate in these activities which help in their all-round development. 94% of positive responses from the students indicates satisfactory support, guidance and encouragement provided by the university for these activities.

13. Sports Facilities

University possesses a dedicated sports complex with facilities for different indoor and outdoor sports. It also contains a gymnasium equipped with modern instruments, tools and accessories for physical fitness exercises. Its utility for the students is reflected from 90% good to excellent ratings.



14. Campus Safety and Security



70% of students rate the safety and security in the campus to be excellent. 21% rates it to be very good. Overall, 99% of the students are satisfied with the safety and security in the campus. It should be noted that more than 50% of students enrolled in the university are girls. No serious safety/security related incident occurs in the campus.

15. University Canteen Facility

Despite a tough competition from the surrounding fast food eateries and food stalls, university canteen service has been rated to be good to excellent by 90% of respondents.

