

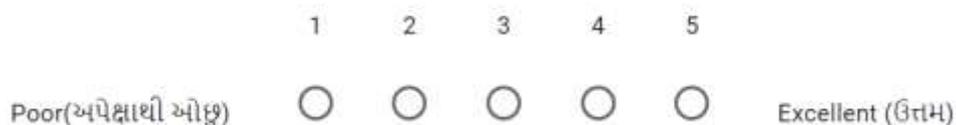
# Sardar Patel University

Vallabh Vidyanagar, Gujarat

## Student Satisfaction Survey

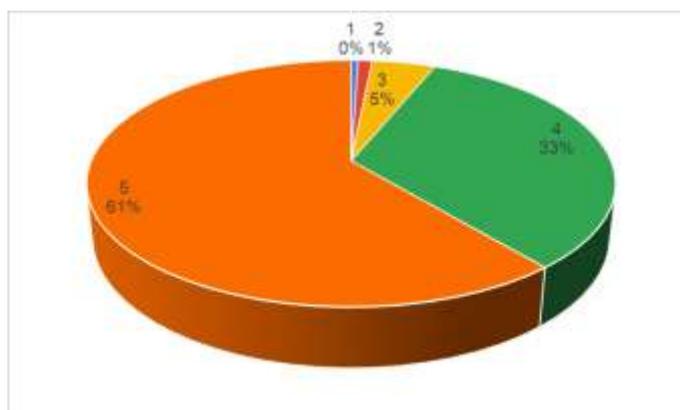
2017-18

Student Satisfaction Survey was conducted through bilingual Google Form. The survey covered 15 questions related to curricular, co-curricular, extra-curricular, teaching-learning facilities, administrative support aspects. The parameters have been evaluated on the 5-point rating scale given below:



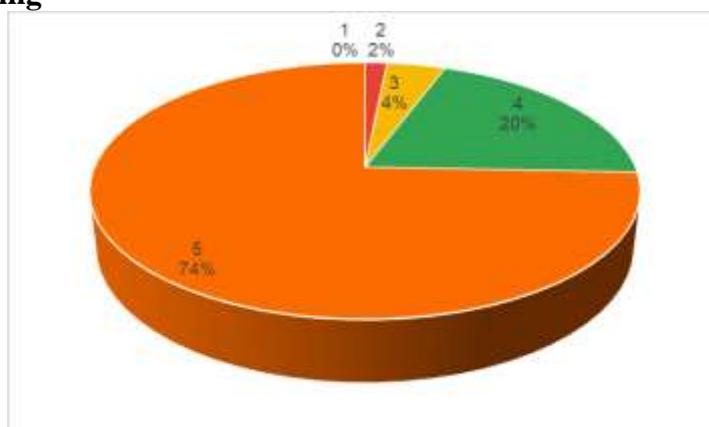
Responses received from the students have been analysed and the results are given below.

### 1. Programme Content



Existing programme content across various disciplines and branches of PG studies has been rated to be very good to excellent by 94% of the student respondents. It is a testimony to the attempts of the University to update and introduce new programmes regularly to meet the requirement of changing times and employability.

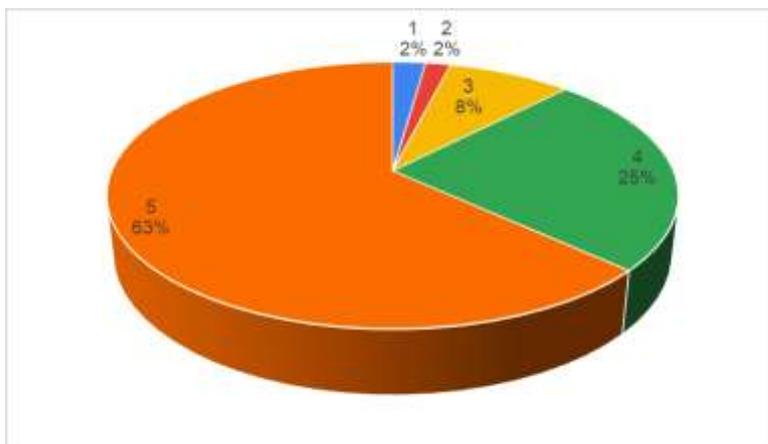
### 2. Quality of Teaching



Quality of teaching at the University has been judged to be excellent by 74% respondents and 20% has rated it to be very good. Responses from 6% students fall in the range of fair to good. It could be attributed to slow learning ability of the respondents. Remedial classes and consultation sessions were

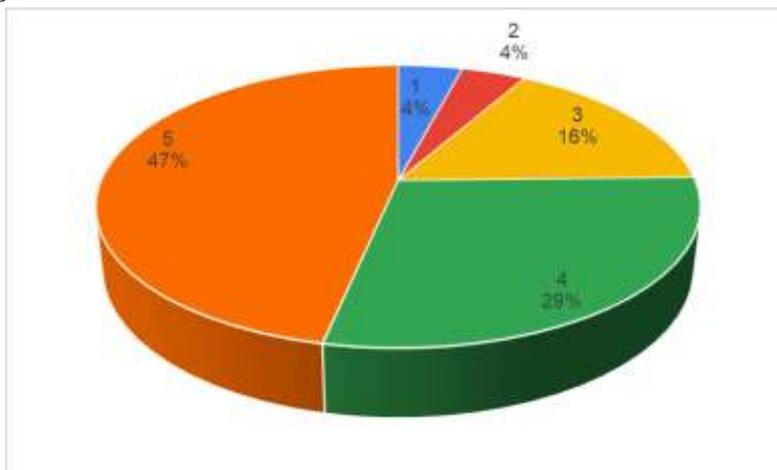
conducted for these students to help them overcome/solve the difficulties they are facing in the regular weekly seminars that are part of the timetable.

### 3. Usefulness of Lab Practical /Field Training/Project Work



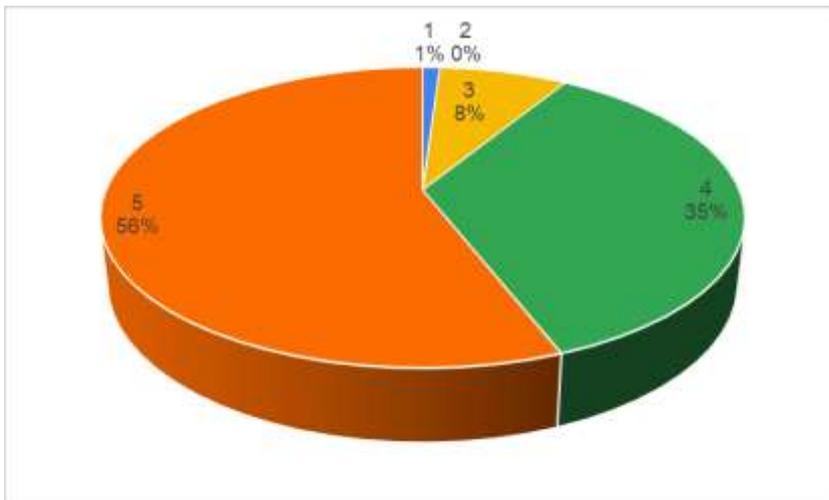
The laboratory practical, field training, project work as a part of Curriculum has been reported to be very useful in general by 96% of respondents. It indicates that the sessions on practical skills are fully adequate.

### 4. Contribution of Syllabus content in Campus Placement and while seeking a job or in higher studies



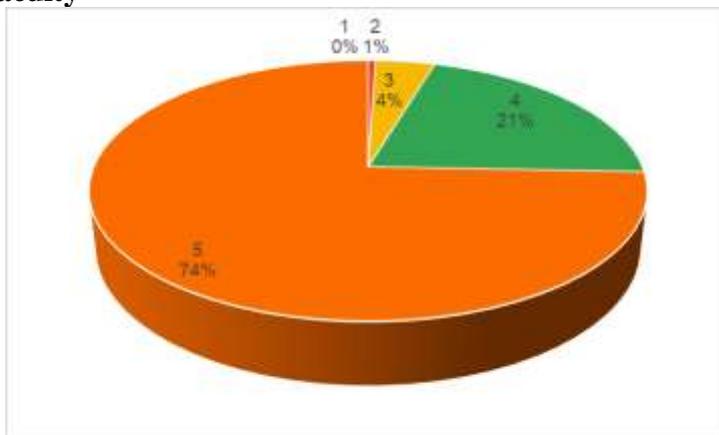
The syllabi of academic programmes across all disciplines and branches of PG studies are revised regularly to incorporate subjects, topics relevant to recent advancements and developments in the respective field. Its impact can be judged from the 76% of respondents got benefit in the on/off campus placements responses. A marginal number of respondents might have opted for the jobs related outside the subject.

### 5. Fairness of Evaluation



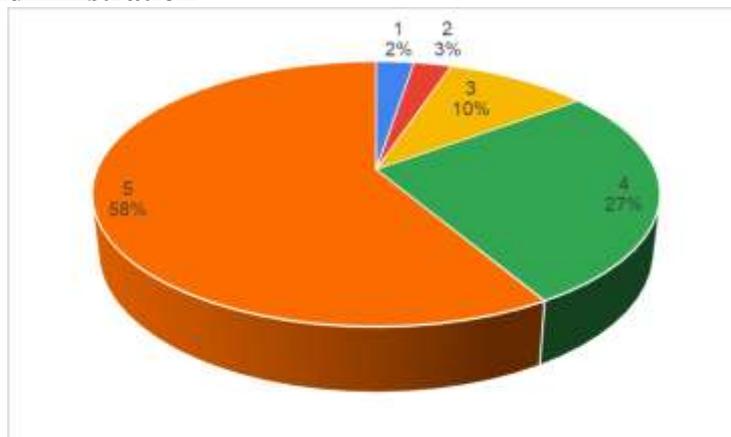
Fairness of our continuous evaluation system is evident from 99% positive responses from the students. We hardly receive any complaints regarding the mode of examinations and awarding of marks.

### 6. Interaction with Faculty



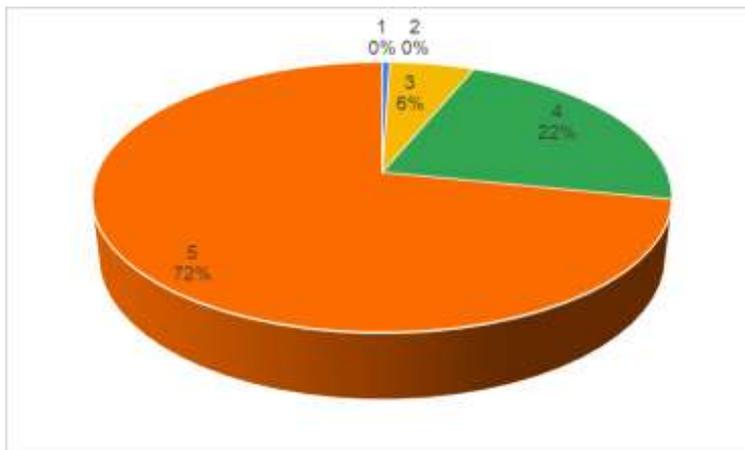
Student-teacher engagement and interactions for curricular, co-curricular, extra-curricular activities are very lively and productive. It reflects from 99% positive responses from the students. The student-teacher interactions are facilitated in a structured manner through various committees under the overall supervision and guidance of ex-officio and the Head of the department. The close-knit campus allows regular and cordial interaction and relation.

### 7. Interaction with Administration



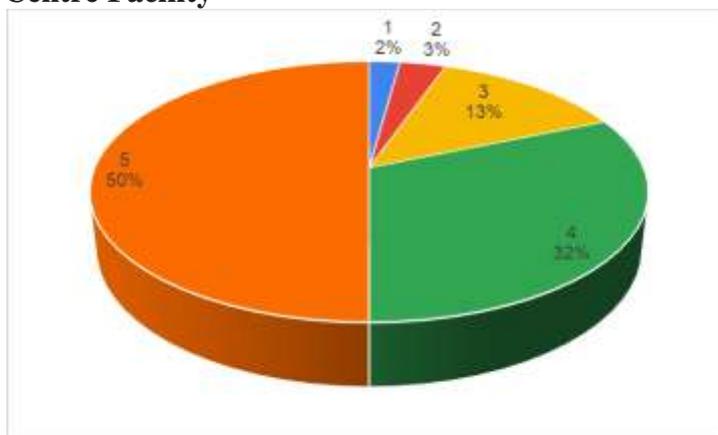
95% of respondents have rated the interaction with the university administration to be supportive in general. It is a result of university's continuous efforts to evolve student-friendly, transparent and hassle-free administrative system for admission, examination and grievance redressal. Our information management system almost takes care of the doubts and queries by the students.

## 8. Library Facilities



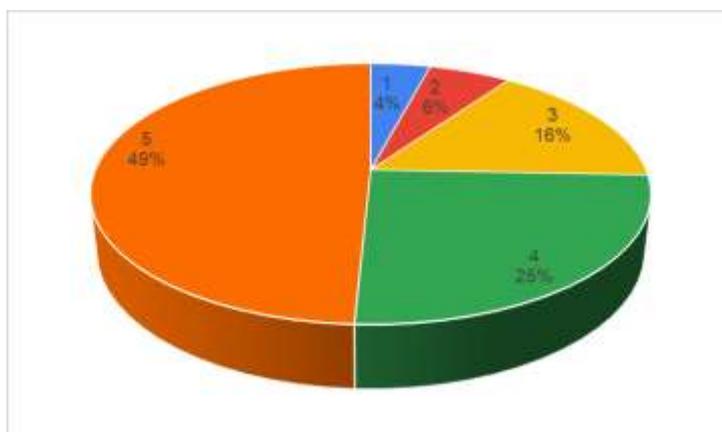
The library facilities at the departmental and university level are updated and upgraded regularly to provide access to a large database of teaching-learning resources. It is the reason for the 100% satisfactory responses from the students.

## 9. University Health Centre Facility



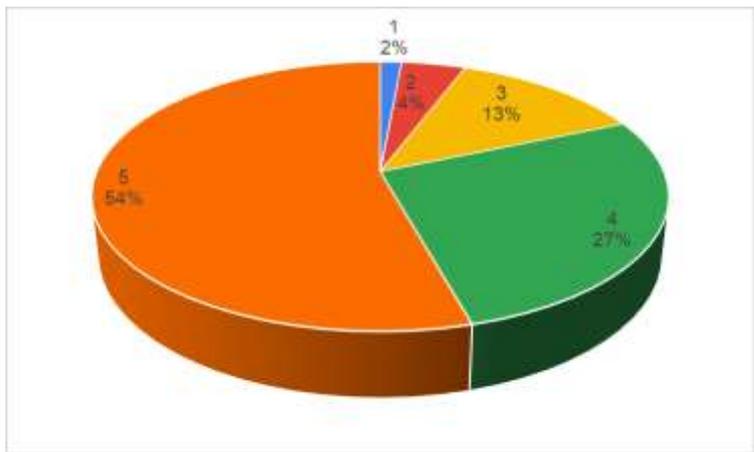
Rating of university health centre facility ranges from good to excellent by 95% students and this is a proof of a decent and active healthcare facility provided by the university within the modest fee structure. A fulltime qualified doctor and paramedical staff aided by the visits by specialist doctors ensures the quality primary healthcare. The creation of in house diagnostic facilities is another major point of satisfaction and service.

## 10. Computer facilities



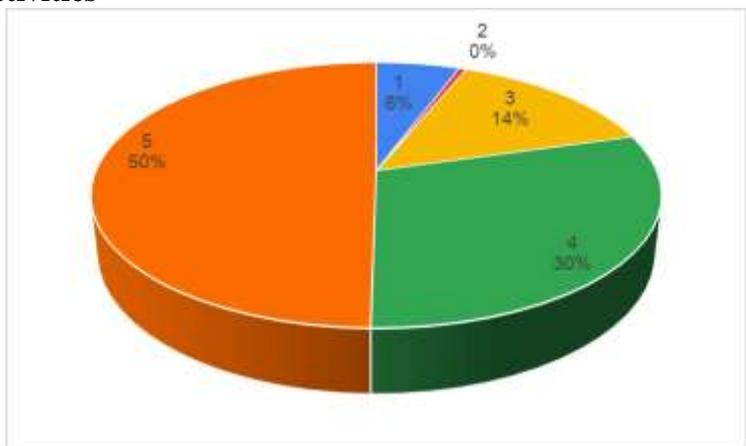
Provision of computing facilities has been rated to be good to excellent by 90% of respondents, which suggests that the IT infrastructure at the departments and library of the university is up to the mark and satisfactory. However, the responses also indicate a lot of scope for improvement in the facilities in terms of upgradations and new additions.

### 11. Hostel Facilities



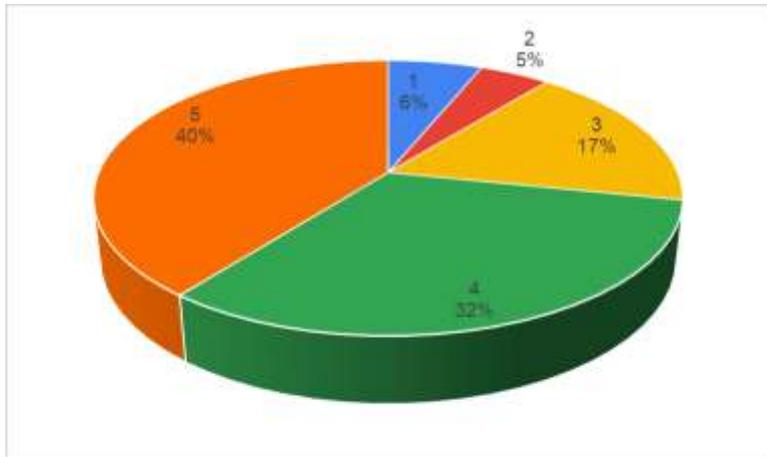
93% of positive responses indicates a satisfactory and decent hostel accommodation provided by the university with all essential facilities within the modest fee structure. Vallabh Vidyanagar township also provides accommodation facilities by private operators.

### 12. Extra-curricular Activities



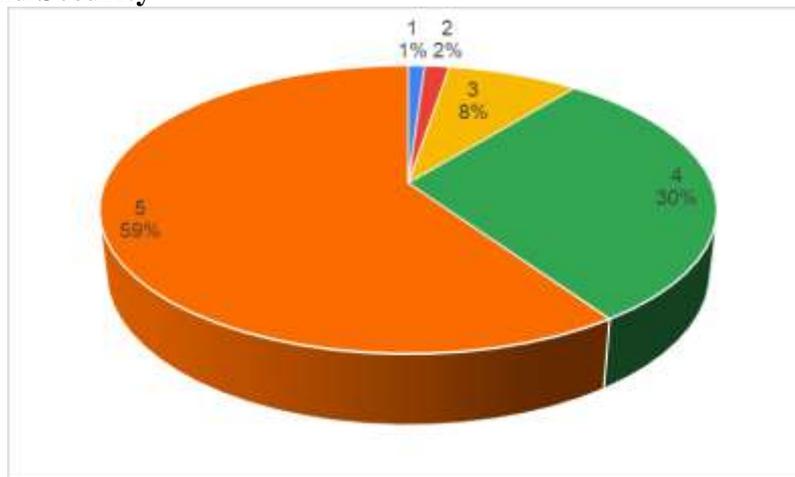
Extra-curricular activities like youth festival, programmes for awareness of various environmental and societal issues etc. are a regular part of students' activities at the university apart from curricular studies. It is essential for the all-round development of the students. Rating by 94% students in this aspect from good to excellent shows impact of efforts of the university in this direction.

### 13. Sports Facilities



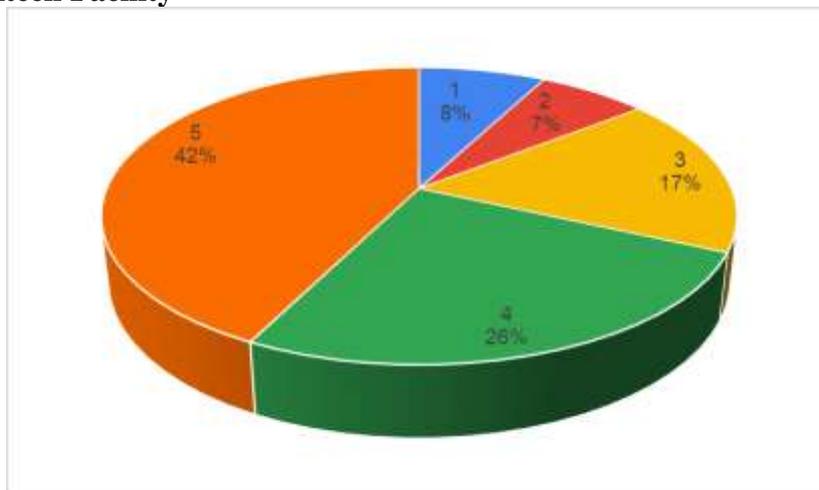
Though 89% of responses show the sports facilities at the university to be beyond satisfactory level, the split of the responses indicates the need of improvement in sports infrastructure and facilities.

#### 14. Campus Safety and Security



The safety and security in the campus have been rated from good to excellent by 97% of students. University pays sufficient attention to maintain the safety and security of the students within the campus premises. Though the student community consists of more than 50% girls, the campus ecosystem ensures a ragging and teasing free environment.

#### 15. University Canteen Facility



85% positive responses have been received for the university canteen facilities. However, it has been noted that further improvement in canteen facility and services is required. The major challenge is the campus is surrounded by many eatery outlets serving almost round the clock.